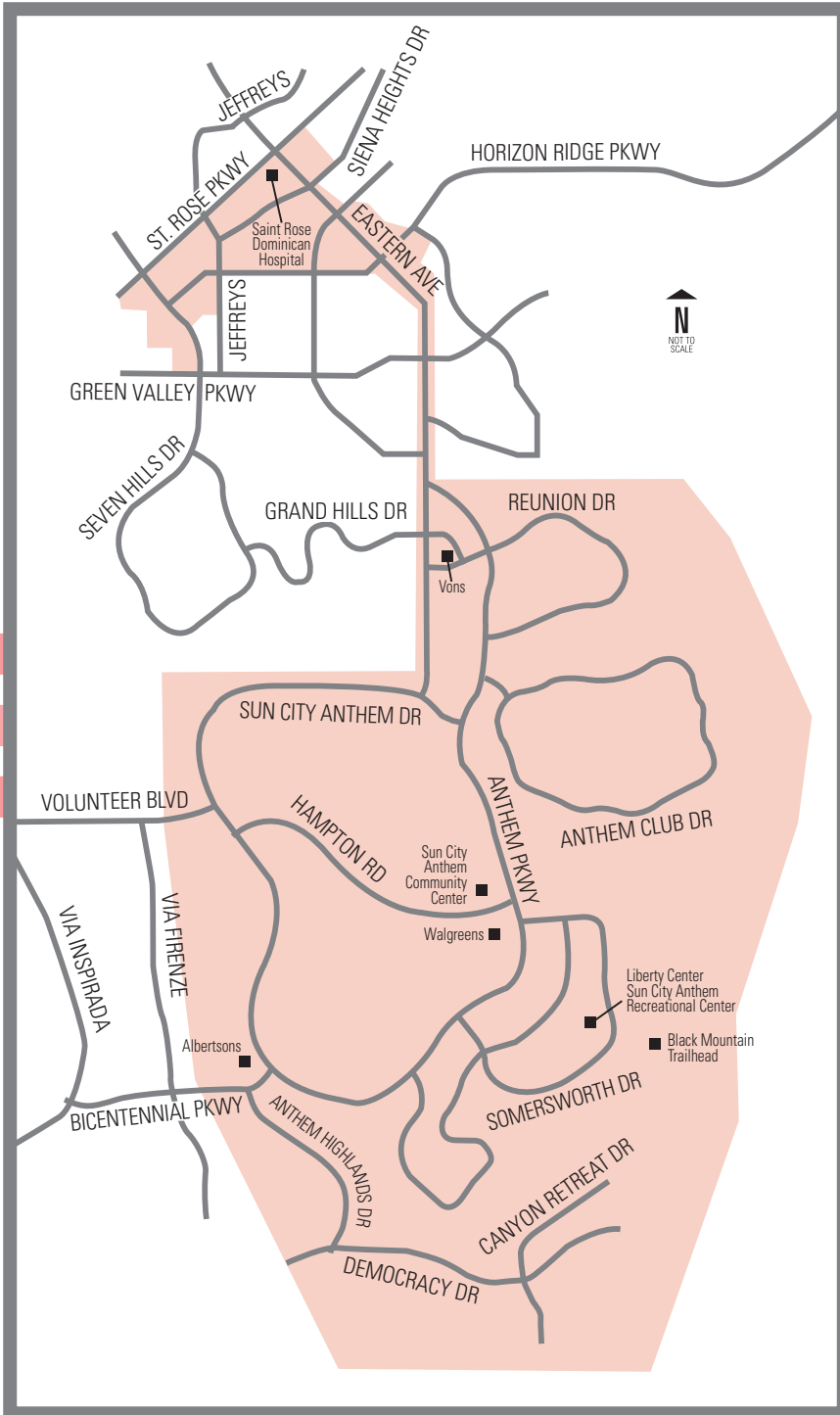
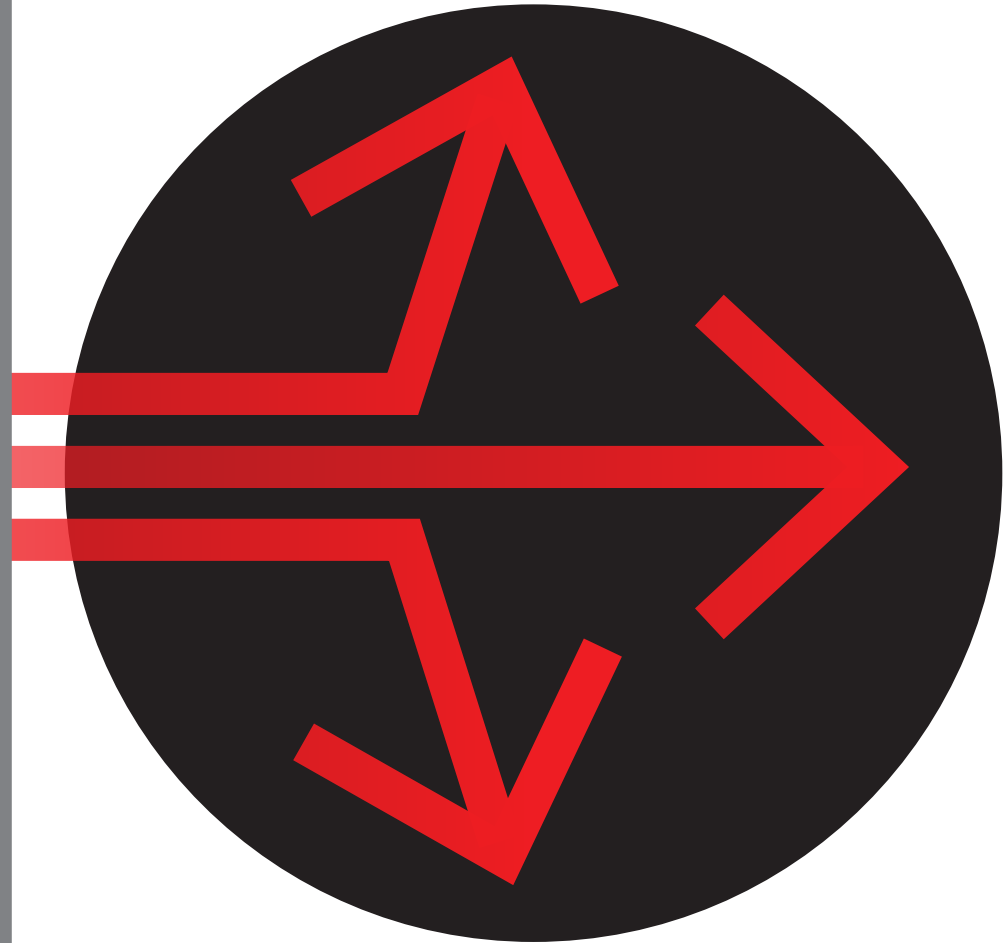


**ANTHEM**



Flexible Demand Response

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MARCH 2024

## **What is Flexible Demand Response (FDR)?**

Flexible Demand Response (FDR) is a door-to-door transit service provided by the RTC. FDR allows residents to call and schedule rides on a public transit system that would not otherwise be available in their area. FDR intersects RTC public transit routes throughout the service area, which allows riders to use the public transit system to meet transportation needs that take them outside their neighborhood communities and throughout Clark County. The service is currently available in the Anthem, Sun City Summerlin and Centennial Hills communities.



### **Who can ride?**

All residents within Anthem, Sun City Summerlin, and Centennial Hills are eligible to use the FDR service. Though targeted towards senior citizens within the communities, anyone who registers for the program can ride.

### **Where will this service take me?**

This service will take riders to various bus stops in the community and also connect residents to the public transit service area in the Las Vegas Valley.

### **How much does FDR cost?**

The fare for FDR is just \$0.50 cents for each boarding. Passengers must have exact change.

### **How do I get started?**

Those interested in using the service will need to register by calling 702-228-7433 and pressing 8, 702-228-1834 (TDD).

### **How do I book a ride?**

Rides are scheduled by calling 702-228-7433 or 702-228-1834 (TDD) and may be scheduled up to three days in advance of the trip. Customer Service will take reservations seven days a week from 7 a.m. to 6 p.m. Passengers may also be able to schedule same-day rides if service is available.

It is the rider's responsibility to schedule ride times. When making a reservation, pick-up times must be firm. If a passenger misses a ride during Call Center operating hours, he/she may call 702-228-7433 to attempt to reschedule the ride.

### **Hours of Operation**

*FDR operates on a limited schedule.*

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Tuesday, Wednesday and Thursday  
8 a.m. to 4 p.m.

*\*FDR does not operate on holidays.*

For more information call  
702-228-RIDE (7433)  
or visit [rtcsnv.com](http://rtcsnv.com)  
Se habla español



TDD 702-676-1834

