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## **RTC implements transit service improvements with new contractor Saturday, July 1**

*Click to Tweet: .@RTCSNV is implementing transit service improvements to schedules and routes, as well as a single-ride fare in the rideRTC app. Visit [rtcsnv.com/servicechange](http://rtcsnv.com/servicechange) for details.*

**LAS VEGAS** – Effective Saturday, July 1, 2023, the RTC will implement several changes intended to improve transit riders’ experience: a service change with adjusted bus schedules and updated routes, a new private contractor managing transit service, and a new single-ride fare in the rideRTC mobile app.

“We know that major roadway construction projects and increased transit ridership has created service delays that directly impact our passengers,” said RTC Deputy CEO Francis Julien. “We continue to work closely with our new contractor to update schedules to improve timeliness and customer experience. Our ultimate goal is to ensure our passengers can get where they need to go in a timely and efficient manner.”

Schedule updates will occur on 23 routes: 101, 104, 106, 108, 110, 113, 115, 117, 119, 120, 121, 201, 203, 208, 210, 212, 214, 218, 219, 401, BHX, CX, & DVX. Routing changes will occur on four routes: 113 (N. Las Vegas Blvd.), 212 (Sunset), 401 (N. Outlets/Symphony Park), and DVX (Downtown & Veterans Medical Center Express).

This service change also includes the launch of a new feature in the rideRTC app called Tap & GO, which allows customers to pay for single-ride fares directly in the app. Tap & GO provides greater flexibility and options for passengers, and it eliminates paper passes and the need for exact change. This feature is ideal for the individual who may be unsure of their travel plans and would prefer to pay for a single trip. Tap & GO is currently available on the rideRTC app, which can be downloaded in the App Store or Google Play. Find more at [rtcsnv.com/rideRTC](http://rtcsnv.com/rideRTC).

July 1 is also the start of the RTC’s contract with a new contractor, Transdev, for its 39 transit routes. Transdev is a global company that operates public transportation in 17 countries.

As the RTC continues to improve service, passengers can get the most accurate information on bus arrival times by downloading the rideRTC app, texting “RideRTC” and the bus stop number to 41411, or by calling 702-228-RIDE.

Full details on the service change, including all updated schedules, can also be found at [rtcsnv.com/servicechange](http://rtcsnv.com/servicechange).

### **About the RTC**

The RTC is the regional authority overseeing public transit, metropolitan planning, roadway funding, traffic management, and the public bike share system. The RTC’s vision is to advance regionally

transformative mobility solutions through equitable, innovative and sustainable infrastructure development. The RTC's mission is to elevate quality of life for residents and visitors through sustainable planning, collaborative problem-solving, and safety and equitable transportation service. For more information about the RTC and our major initiatives or to download the rideRTC app, visit [rtcnv.com](https://www.rtcnv.com). Stay informed by [subscribing to our blog](#) or [following us on social media](#).

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