

**Regional Transportation Commission of Southern Nevada (RTC)
ADA Paratransit Appeal Process**

For riders who choose to appeal a suspension, steps 1 and 2 must be followed *in the order listed below or you will lose the opportunity to appeal the suspension.*

Step 1

To appeal your service suspension, you must make either a verbal or written appeal of suspension to the Customer Care Department Supervisor. This must be done by the deadline date listed in the **Letter of Suspension**.

Step 2

If you disagree with the decision reported in your Step 2 letter, you may appeal that decision. To make your appeal, you must mail, email, or fax a written request to RTC Director of ADA Paratransit Services. Your written request should say the reasons you disagree with the appeal decision. Your written appeal letter must be received by the RTC Director of ADA Paratransit Services no later than the deadline date stated in the Step 2 Letter.

Mail to:

Regional Transportation Commission of Southern Nevada
Attn: RTC Director of ADA Paratransit Services
600 S. Grand Central Pkwy., Suite 350
Las Vegas, NV 89106

Email to:

suspensions@rtcsonv.com

Fax to:

702-676-1717

Attention: RTC Director of ADA Paratransit Services