



SUMMERLIN

Flexible Demand Response

What is FDR?

Flexible Demand Response, or FDR, is a door-to-door transit service provided by the Regional Transportation Commission of Southern Nevada (RTC) that was established to provide specialized transportation service within the Sun City Summerlin community.

As Sun City Summerlin is heavily populated with single-family homes, the area is not ideal for typical transit service. FDR has the ability to intersect the fixed route transportation service to get to other points throughout the Las Vegas Valley.

Who is Eligible to Ride?

All residents within Sun City Summerlin are eligible to use the FDR service. Though targeted towards senior citizens within the community, anyone who registers for the program can use the service. One guest per registered resident is also eligible for service.

How does the service work?

FDR service operates on limited days and hours each week. Those interested in using the service will need to register by calling 228-RIDE (7433), 676-1834 (TDD). Registration forms can also be downloaded online at rtcsonv.com.

Rides can be scheduled a maximum of (3) days in advance of the trip by calling 228-RIDE (7433) or 676-1834 (TDD). Customer Service Representatives take reservations in advance seven days a week from 7 a.m. to 6 p.m. Passengers may also be able to schedule same-day rides if service is available.

It is the rider's responsibility to schedule ride times accurately and appropriately. Pick-up and drop-off times must be accurately

scheduled when making a reservation. If a passenger misses a ride during Customer Service operating hours, he/she may call the number on the back of the ID card to attempt to reschedule their ride.

Passengers may utilize FDR to transfer to RTC Fixed Route transit service or ADA Paratransit at the Westcliff Transit Center and Park & Ride, located at 25 S. Durango Drive.

When does the service operate?

FDR operates in Sun City Summerlin on Tuesdays and Thursdays from 9 a.m. to 3 p.m. and Fridays from 10 a.m. to 6 p.m. FDR is not available on weekends or holidays.

How much does FDR service cost?

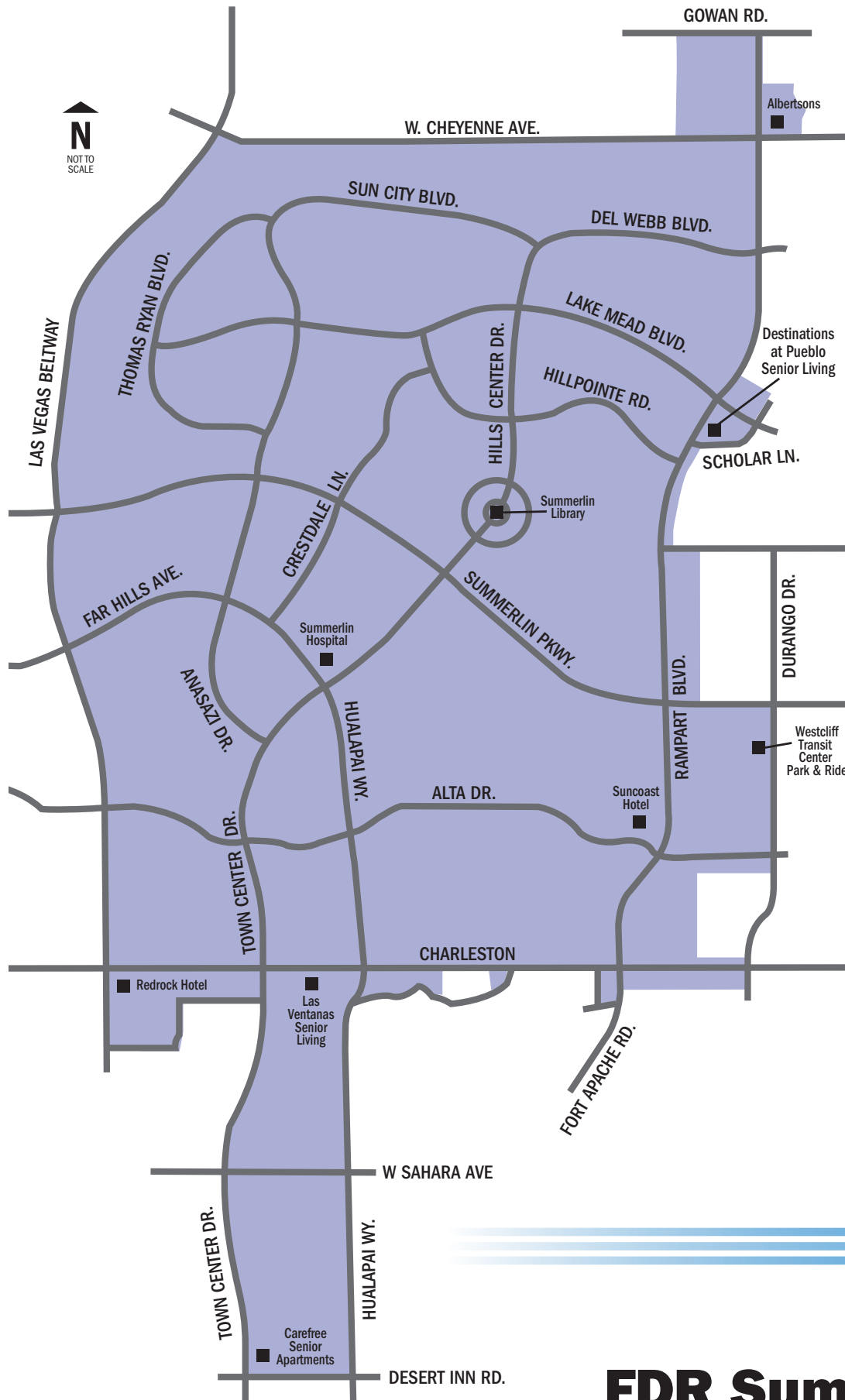
The fare for FDR is just \$.50 cents for each boarding. Passengers must have exact change. Transfers to other routes in the RTC Transit system will not be issued from FDR vehicles.

What alternate transportation is available?

Helping Hands of Vegas Valley and the Jewish Federation of Las Vegas provide alternate transportation. Visit rtcsonv.com for more information.

***See back page** to view the FDR Sun City Summerlin Service Area Map.





FDR Summerlin Service Area