



CENTENNIAL

Flexible Demand Response

What is FDR?

Flexible Demand Response, or FDR, is a door-to-door transit service provided by the Regional Transportation Commission of Southern Nevada (RTC) that was established to provide specialized transportation service within the Centennial Hills community.

As Centennial Hills contains sections that stretch beyond the general market fixed route service area, FDR provides localized transportation that brings users to community services and connects riders with the fixed route transportation system throughout the Las Vegas Valley.

Who is Eligible to Ride?

All residents within the Centennial Hills service area are eligible to use the FDR service. Though targeted towards senior citizens within the community, anyone who registers for the program can use the service. One guest per registered resident is also eligible for service.

How does the service work?

FDR service operates on limited days and hours each week. Those interested in using the service will need to register by calling 228-RIDE (7433), 676-1834 (TDD). Registration forms can also be downloaded online at rtcsonv.com.

Rides can be scheduled a maximum of (3) days in advance of the trip by calling 228-RIDE (7433) or 676-1834 (TDD). Customer Service Representatives take reservations in advance seven days a week from 7 a.m. to 6 p.m.

Passengers may also be able to schedule same-day rides if service is available.

It is the rider's responsibility to schedule ride times accurately and appropriately. Pick-up and drop-off times must be accurately scheduled when making a reservation. If a passenger misses a ride during Customer Service operating hours, he/she may call the number on the back of the ID card to attempt to reschedule their ride.

Passengers may utilize FDR to transfer to RTC Fixed Route transit service or ADA Paratransit at the Centennial Hills Transit Center and Park & Ride, located at 7313 Grand Montecito Parkway.

When does the service operate?

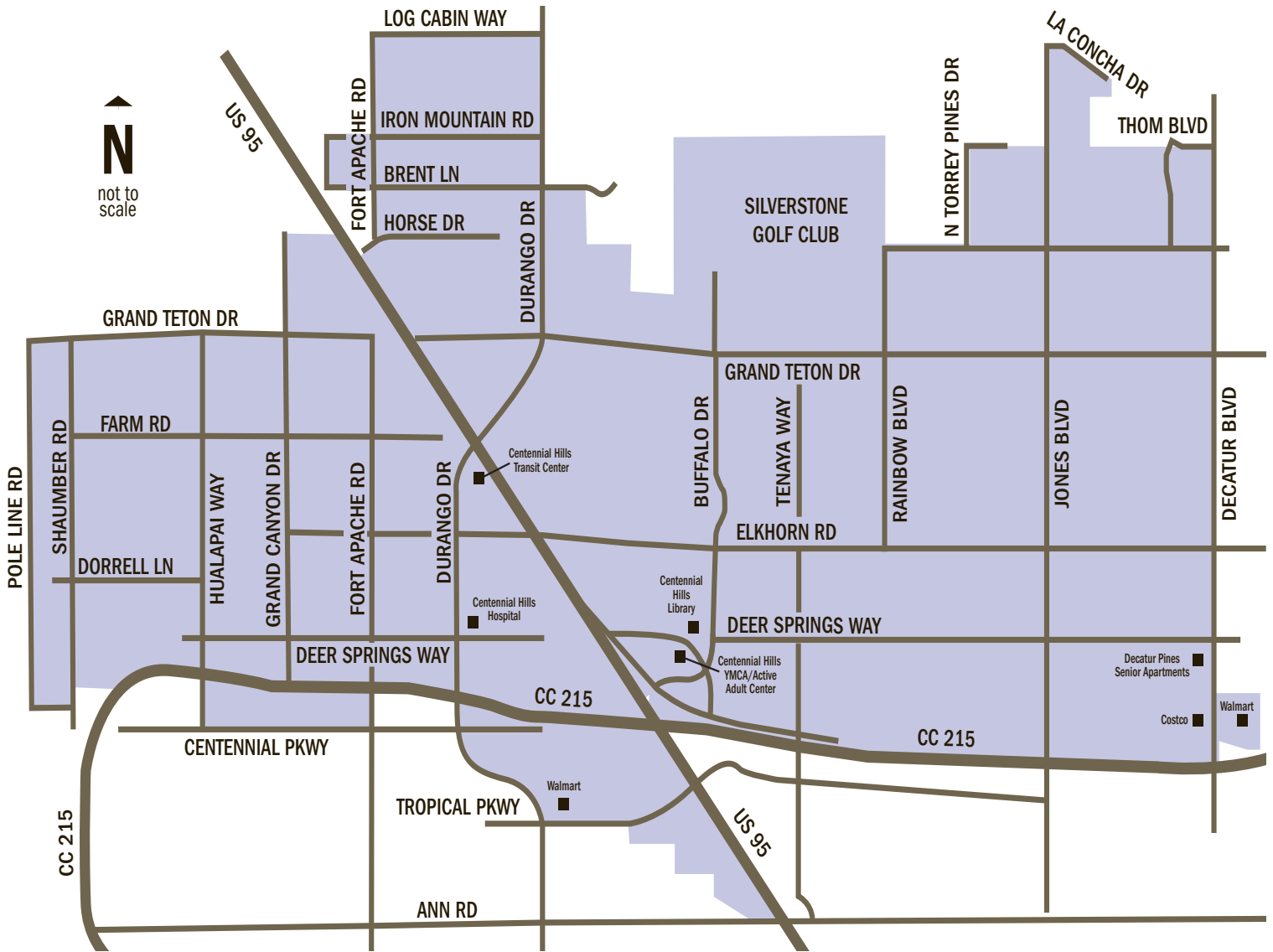
FDR operates in Centennial Hills on Mondays and Wednesdays from 9 a.m. to 4 p.m. and is not available on weekends or holidays.

How much does FDR service cost?

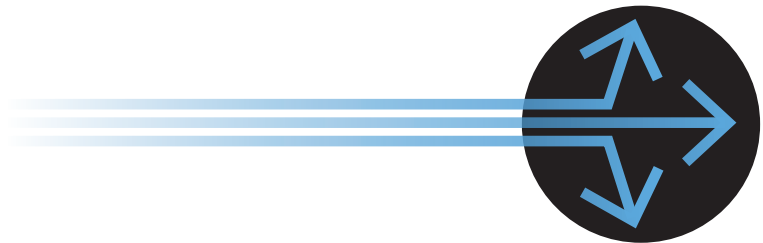
The fare for FDR is just \$.50 cents for each boarding. Passengers must have exact change. Transfers to other routes in the RTC Transit system will not be issued from FDR vehicles.

***See back page** to view the FDR Centennial Hills Service Area Map.





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not to scale



FDR Centennial Service Area