



ANTHEM

Flexible Demand Response

What is FDR?

Flexible Demand Response, or FDR, is a door-to-door transit service provided by the Regional Transportation Commission of Southern Nevada (RTC) that was established to provide specialized transportation service within the Anthem community.

As Anthem is heavily populated with single-family homes, the area is not ideal for typical transit service. FDR has the ability to intersect the fixed route transportation service to get to other points throughout the Las Vegas Valley.

Who is Eligible to Ride?

All residents within Anthem are eligible to use the FDR service. Though targeted towards senior citizens within the community, anyone who registers for the program can use the service. One guest per registered resident is also eligible for service.

How does the service work?

FDR service operates on limited days and hours each week. Those interested in using the service will need to register by calling 228-RIDE (7433), 676-1834 (TDD). Registration forms can also be downloaded online at rtcsnv.com.

Rides can be scheduled a maximum of (3) days in advance of the trip by calling 228-RIDE (7433) or 676-1834 (TDD). Customer Service Representatives take reservations in advance seven days a week from 7 a.m. to 6 p.m. Passengers may also be able to schedule same-day rides if service is available.

It is the rider's responsibility to schedule ride times accurately and appropriately. Pick-up and drop-off times must be accurately scheduled when making a reservation. If a passenger misses a ride

during Customer Service operating hours, he/she may call the number on the back of the ID card to attempt to reschedule their ride.

When does the service operate?

FDR operates in Anthem on Tuesdays, Wednesdays, and Thursdays from 8 a.m. to 4 p.m. and is not available on weekends or holidays.

How much does FDR service cost?

The fare for FDR is just \$.50 cents for each boarding. Passengers must have exact change. Transfers to other routes in the RTC Transit system will not be issued from FDR vehicles.

Silver STAR Transfer

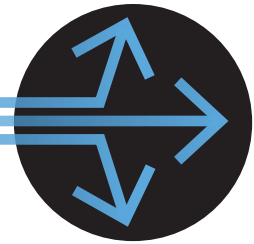
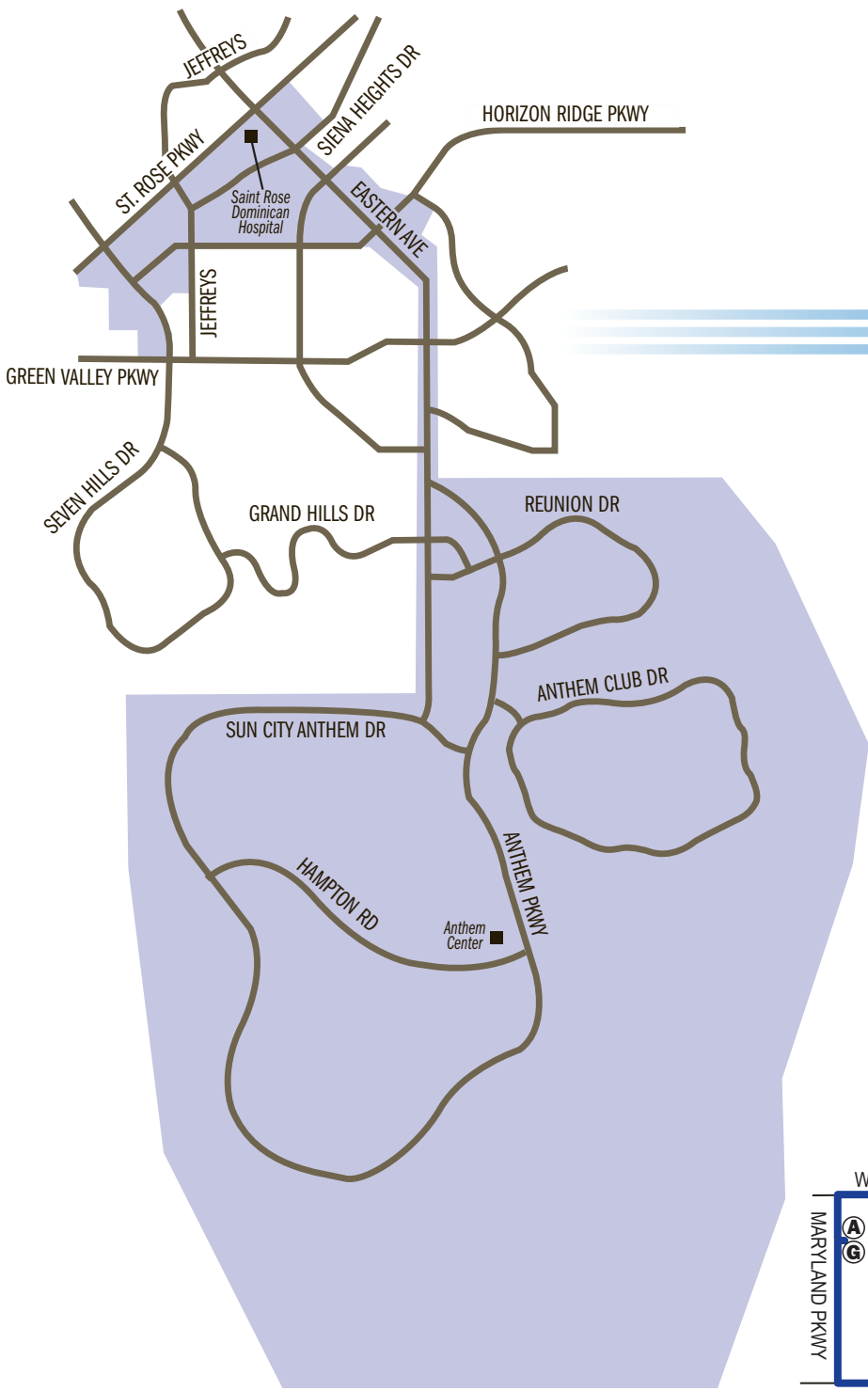
The FDR Anthem also provides a transfer to the Silver STAR System at K-mart. The Silver STAR 718 route provides an extended service area for those wishing to go to places such as the Green Valley Ranch or Walmart on Eastern and Serene. The cost for this extended service is \$.50, and the service operates from 8:00 a.m. to 2:00 p.m. on Wednesdays ONLY.

What alternate transportation is available?

Saint Rose Dominican Health Foundation (Helping Hands of Henderson) and ITN Las Vegas Valley provide alternate transportation. Visit rtcsnv.com for more information.

***See back page** to view the FDR Anthem & Silver STAR Service Area Maps.





FDR Anthem Service Area

Silver STAR Route 718

